

# Unit 1 — Introduction to Hotels 1



2025 English for Hotels and Tourism. All rights

reserved.

## **amenities**

useful, desirable or attractive features or facilities of a place or a building

"All local amenities, including the post office, several banks and the bus station, are within walking distance of the hotel."

## **budget**

the total amount of money available or needed for something

"Wow, these hotels are way over our budget!"

## **conference**

a formal meeting of people to discuss shared interests - often taking place over a number of days

"Our company has held its annual conference here for the past three years."

## **eco-friendly**

not harmful to the environment

"We use eco-friendly cleaning products in this hotel because we believe in protecting the environment."

## **environment**

the surroundings or conditions in which a person, animal or plant lives and operates

"Do you think a small hotel would have a friendlier work environment than a big one?"

## **facilities**

places or pieces of equipment provided for a specific purpose

"The motel doesn't have a restaurant, so I hope our room has decent cooking facilities."

## **fixtures and furnishings**

everything, functional and decorative, installed in a room or a building

"The Interior Designer insisted on changing everything from the lighting to the tables and chairs, so all our fixtures and furnishings are brand new."

## **honeymoon**

A holiday newly married couples go on together, usually immediately after the wedding

"They went to Spain on their honeymoon — they'll be back in two weeks."

**hotel chain**

a group of hotels, owned and/or operated by the same company and often linked by use of the same name

"The Hilton Hotel chain is so big, we could fly around the world, and stay at one of their hotels in every country we visit."

**pamper**

to provide lots of attention, comfort and kindness to someone; to make someone feel well cared for and special

"You must visit the new spa treatment center, the staff over there really know how to make you feel pampered."

**reception**

the area where guests and visitors are greeted and dealt with

"When they arrived, they went straight to reception to pick up the room keys."

**renovate**

to improve the condition of something, especially a room or a building, by repairing or rebuilding it

"They're going to renovate this hotel, so it should look much better when we come back next year."

**vacate**

to leave (a place previously occupied)

"Rooms must be vacated by 12pm on the final day of the stay."