

Unit 11 — Reception and Reservations



block

to make unavailable so that it cannot be booked

"The rooms are blocked in November for renovation."

brochure

a small catalog, used primarily for advertising

"The prices shown in the brochure are the standard rates."

deal with

take care of something (possibly unpleasant or annoying)

"The manager dealt with the complaint immediately."

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Thank you for your interest!

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