Unit 15 — Going the extra mile



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Bend the rules

to change the rules in a way that is considered not important or serious "A lot of hotels bend their rules for VIP quests."

Craving

a strong desire or need for

"Pregnant women often have cravings for unusual foods."

Demanding

requiring a lot of effort or attention

"He was a very demanding guest, nothing was good enough for him."

Thank you for your interest!

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